

Program Description

- The Residential HVAC High Efficiency Cooling Equipment Program (The Program) is offered to any residential customer who pays their electric bill to Ameren Illinois and meets program guidelines. Both existing homes and new construction are eligible to participate. Customers must have an active Ameren Illinois electric account. Individually metered residential multifamily units must have prior program approval to participate.
- The purpose of The Program is to encourage Ameren Illinois electric customers to purchase and install properly sized high efficiency cooling equipment. Eligible units include: central air conditioning units with a rating of 14.5 SEER or greater; air-source heat pumps with a rating of 14.5 SEER or greater and an HSPF of 8.2 or greater; and ground source heat pumps (geothermal) that ONLY replace an electric heat source.
- The Program is designed to influence the repair/replace decision in favor of high efficiency replacement equipment and units that exceed applicable efficiency codes. Incentives are calibrated to (a) make initial investments in higher efficiency units more cost-effective; (b) induce replacement of inefficient older equipment that might otherwise be kept in operation beyond its estimated useful life; and (c) promote matched equipment.
- The early retirement portion of The Program provides incentives to encourage early retirement of older central air conditioning units and air-source heat pumps that are 1. still operational (cooling) AND 2. have a nameplate SEER rating of 10 or less. See Eligible Measures and Incentive Amounts (page 2) for qualifying incentive amounts.
- If the existing equipment is not operational OR has a name plate SEER rating of greater than 10 SEER, the NON-Early Retirement incentives will apply. See Eligible Measures and Incentive Amounts (page 2) for qualifying incentive amounts.
- In all instances the new equipment must have a rating of 14.5 SEER or greater.
- The Program Ally needs to specifically identify the incentive amount on the invoice to the customer as a line item reduction. This line item reduction must be labeled “ActOnEnergy Incentive.”
- At no time should more than two (2) cooling units be installed in a single residence or for a single customer (multifamily) without specific approval from The Program. All multifamily situations must have prior program approval before proceeding.
- All HVAC installations must be performed by technicians certified by the EPA to handle and properly dispose of refrigerant through a participating HVAC contractor.

How the Program Works

An Incentive Application must be submitted by a participating program ally upon the installation of a qualifying HVAC unit. The key steps are as follows:

1. The first step in the equipment replacement process is to determine whether the existing equipment is operational (unit runs and cools the home) or not, and to determine the name plate SEER rating of the existing equipment so that eligibility for early retirement can be assessed. Secondly, the contractor must make sure that the new high efficiency HVAC unit that is going to be installed qualifies for the program incentive and that the customer meets program eligibility criteria. Program eligibility requirements are communicated to all participating contractors in this document and through the program description on the ActOnEnergy.com website. It is the responsibility of the participating contractor to verify both existing and new equipment eligibility prior to installation and inform the customer of available incentives. The participating contractor must also verify that the residence has an active Ameren Illinois electric account.
2. The early retirement incentive for replacement of existing operational units with a SEER of 10 or less requires a Reservation number and a 2 business day waiting period. The Program Ally must either use the online reservation system or email specific information (customer name, address, phone number and the make and model number of the existing unit) to residentialhvac@csggrp.com. The Program office then determines eligibility of the existing equipment and will notify the Program Ally within 2 business days on whether the unit is eligible or not. At the discretion of the Program, sites will be pre-inspected to confirm the information supplied by the Ally and that existing units are operational. After receiving a reservation number the job may proceed.
3. The Incentive Application Form and any accompanying documentation must be mailed to: ActOnEnergy, Attention New HVAC Equipment, 300 Liberty Street, 4th Floor, Peoria, IL 61602.

Please direct all correspondence to:
ActOnEnergy Residential Programs

300 Liberty Street, 4th Floor, Peoria, IL 61602

Fax: 1.309.673.3370 • Toll-free: 1.866.838.6918 • ActOnEnergy.com



Residential HVAC High Efficiency Cooling Equipment Program Overview



4. When the Incentive Application is received, a program representative will determine if the Incentive Application is complete and whether the installed HVAC unit meets the program eligibility requirements. If there are any questions about the Incentive Application Form or information is incomplete, the contractor will be contacted. If the Incentive Application is deemed to be ineligible for payment, the contractor will be notified in writing of the reason for rejection.
5. As part of the Incentive Application Form review process, The Program may choose to conduct a site visit to verify the new HVAC equipment information. The Program will also call customers and verify that the incentive was properly deducted from their invoice and that program guidelines were followed.
6. Reimbursement of incentive line item markdowns of correctly submitted and approved Incentive Applications will be made directly to the Program Ally along with documentation of what is being paid for each application received. Reimbursements are paid on a six (6) week schedule based upon all completed applications received in the preceding accounting period.

Residential HVAC Equipment Program Allies – Program Ally Participation Application

By completing and signing the Program Ally Application, you agree to the following:

- Heating, Ventilation and Air Conditioning contractors participating in the Residential HVAC Equipment Program will be required to sign a Participation Agreement that includes the following requirements:
- Abide by all Local, State and Federal guidelines, applicable laws, building codes, regulations and licensing requirements
- Agrees to utility and program protocols for marketing and communicating program services. Use of the utility name or logo is prohibited except as expressly authorized by the utility and the program
- Agrees to indemnify and hold harmless the program and the utility from claims of any kind arising out of or connected with acts or omissions in the performance or nonperformance of program services
- Participation in the program is voluntary and may be terminated by either party at any time or for any reason without penalty
- Provide proof of adequate insurance coverage and maintain continuing coverage
- Agree to scheduled spot check inspections by the program, utility, and/or measurement and evaluation contractors for verification purposes
- Provide or maintain for a minimum storage period the necessary supporting documentation of services rendered including invoices and site assessment reports
- Be responsible for **proper** disposal of all materials, including proper recycling of refrigerant and lawful and safe handling of any hazardous materials

Eligible Measures and Incentive Amounts

- Early retirement of an existing operational (cooling) air conditioner or air source heat pump unit with a nameplate SEER rating of 10 or less replaced with a **central air conditioner** (14.5 SEER-15.9 SEER) – \$250; (16 SEER or greater) – \$350
- Early retirement of an existing operational (cooling) air conditioner or air source heat pump unit with a name plate SEER rating of 10 or less replaced with an **air source heat pump** (14.5 SEER-15.9 SEER) – \$400; (16 SEER or greater) – \$600
- New construction; no pre-existing unit; replace on failure; or replacement of an existing air conditioning or heat pump unit with a name plate SEER rating of 10.1 or greater with a **central air conditioner** (14.5 SEER – 15.9 SEER) - \$100; (16 SEER or greater) – \$125
- New construction; no pre-existing unit; replace on failure; or replacement of an existing air conditioning or heat pump unit with a name plate SEER rating of 10.1 or greater with an **air source heat pump** (14.5 SEER – 15.9 SEER) - \$150; (16 SEER or greater) – \$200
- Ground Source Heat Pump (geothermal) that **ONLY** replaces an electric heat source – \$600

Questions: Information and program forms for the ActOnEnergy HVAC Programs is available online at ActOnEnergy.com or by calling 1.866.838.6918.

Please direct all correspondence to:
ActOnEnergy Residential Programs

300 Liberty Street, 4th Floor, Peoria, IL 61602

Fax: 1.309.673.3370 • Toll-free: 1.866.838.6918 • ActOnEnergy.com



Residential HVAC High Efficiency Cooling Equipment Program Overview



Key Program Points

- 1) The minimum SEER rating for program eligibility is **14.5 SEER** (ASHP – HSPF of 8.2)
- 2) The Early Retirement (ER) incentive is tiered. There are two important terms to remember when applying for an ER reservation number. The existing unit must be **operational** and the SEER rating of the existing unit must be **verifiable**.
 - a) **ER New Central Air Conditioners**
 - The first tier pays \$250 for replacing an operational central air conditioner or air source heat pump that has a verifiable SEER rating of 10 or less with a new central air conditioner that has a rating of from 14.5 SEER to 15.9 SEER.
 - The second tier pays \$350 for replacing an operational central air conditioner or air source heat pump that has a verifiable SEER rating of 10 or less with a new central air conditioner that has a rating of SEER 16 or greater.
 - b) **ER New Air Source Heat Pumps**
 - The first tier pays \$400 for replacing an operational central air conditioner or air source heat pump that has a verifiable SEER rating of 10 or less with a new air source heat pump that has a rating of from 14.5 SEER to 15.9 SEER.
 - The second tier pays \$600 for replacing an operational central air conditioner or air source heat pump that has a verifiable SEER rating of 10 or less with a new air source heat pump that has a rating of SEER 16 or greater.
- 3) For those not using the online reservation portal, reservation number requests must be submitted via email to residentialhvac@csgroup.com. This email address should be used for reservation requests ONLY.
- 4) There is a 2-business-day waiting period for reservation numbers to be issued. The program uses this time to inspect the existing equipment's SEER rating and to confirm that the unit is operational. Once your request is submitted, the program will respond either with a reservation number or with a written explanation of denial within the 2-business-day time period. If you receive a reservation number, your project may proceed immediately.
- 5) All program forms must be filled out in their entirety to ensure prompt payment to the participating contractor. Incomplete forms will be returned to be completed and payment will not proceed until they are properly resubmitted.
- 6) AHRI numbers/certificates must accompany each Incentive Application. AHRI numbers/certificates may be obtained at www.ahrinet.org. For questions concerning AHRI numbers please call the AHRI hotline @ 1.703.600.0384
- 7) SEER ratings can be verified through multiple resources. The program uses The Preston's Guide (www.prestonsguide.com), The AHRI directory (www.ahridirectory.org), and The Consortium of Energy Efficiency (www.ceedirectory.org).
- 8) All program guidelines mentioned in this document take effect on July 1, 2011. All participating contractors will be notified of further changes in the future. The ActOnEnergy website ActOnEnergy.com should be monitored for updated program guidelines and changes.
- 9) ALL incentive applications must be submitted and received by the ActOnEnergy program within **20 business days of the equipment installation** to be eligible for payment.
- 10) Reservation numbers will be valid for 30 calendar days. After 30 calendar days the reservation number will expire. If a Program Ally decides to follow up on a job after the 30 day time limit, a new number must be requested and a new two-business-day wait time will be in effect. Upon written request from the Program Ally and at The Program's discretion an extension to the 30-day limit may be granted on a case-by-case basis.

For all program related questions please contact:

Central Illinois – Kerry Roth: 1.309.202.3839 kerry.roth@csgroup.com

Southern Illinois – Chuck Schadegg: 1.618.521.5246 charles.schadegg@csgroup.com

Please direct all correspondence to:
ActOnEnergy Residential Programs

300 Liberty Street, 4th Floor, Peoria, IL 61602

Fax: 1.309.673.3370 • Toll-free: 1.866.838.6918 • ActOnEnergy.com

