

# HVAC New Cooling Equipment Program Incentive Application



## CUSTOMER INFORMATION

Ameren Illinois Electric Account #: \_\_\_\_\_ (Acc # where equipment was installed)

NAME \_\_\_\_\_ HOME PHONE (\_\_\_\_) \_\_\_\_\_ CELL PHONE (\_\_\_\_) \_\_\_\_\_

INSTALLED ADDRESS \_\_\_\_\_ CITY \_\_\_\_\_ STATE \_\_\_\_\_ ZIP \_\_\_\_\_

## PROGRAM ALLY INFORMATION

INSTALLED BY (PROGRAM ALLY) \_\_\_\_\_ PHONE (\_\_\_\_) \_\_\_\_\_

PROGRAM ALLY ADDRESS \_\_\_\_\_ CITY \_\_\_\_\_ STATE \_\_\_\_\_ ZIP \_\_\_\_\_

## EXISTING EQUIPMENT – This section MUST be completed

Central AC  Heat Pump  Geothermal  None AGE \_\_\_\_\_ years COOLING CAPACITY \_\_\_\_\_ Tons Rated SEER \_\_\_\_\_

MANUFACTURER (existing unit) \_\_\_\_\_ MODEL # (existing unit) \_\_\_\_\_

Existing Backup Heat Source (Geothermal or Air Source Heat Pump):  Elec. Furnace  Elec. Baseboard  Gas Furnace  None  Other \_\_\_\_\_

↪ **IMPORTANT: Geothermal + Air Source Heat Pump are NOT eligible if replacing a heat source other than electric.** ↩

See Terms and Conditions for details on how to qualify for incentives when installing Geothermal or Air Source Heat Pump

## NEW EQUIPMENT (Must have an AHRI SEER rating of 14.5 or above)

**NEW CENTRAL AIR CONDITIONER** (choose 1 below)

AHRI SEER 14.5 – 15.9 – \$100  AHRI SEER 16 or greater – \$125

Replace on failure, new construction, no existing unit, or replaces existing unit rated SEER 10.1 or greater

**NEW AIR SOURCE HEAT PUMP** (choose 1 below)\*

AHRI SEER 14.5 – 15.9 – \$150  AHRI SEER 16 or greater – \$200

\* MUST replace electric heat source to qualify.

-----OR----- **EARLY RETIREMENT** -----OR-----

**SEER RATING OF NEW UNIT THAT REPLACES A VERIFIABLY OPERABLE UNIT RATED SEER 10 OR LESS**

AHRI SEER 14.5 – 15.9 – \$250  
 AHRI SEER 16 or greater – \$350

**SEER RATING OF NEW UNIT THAT REPLACES A VERIFIABLY OPERABLE UNIT RATED SEER 10 OR LESS**

AHRI SEER greater than 14.5 and less than 15.9 – \$400  
 AHRI SEER 16 or greater – \$600

\* MUST replace electric heat source to qualify.

**NEW GROUND SOURCE HEAT PUMP (Geothermal) - \$600** MUST replace electric heat source to qualify.

MANUFACTURER \_\_\_\_\_ MODEL # \_\_\_\_\_ COOLING CAPACITY \_\_\_\_\_ Tons

MFR. SEER \_\_\_\_\_ AHRI # \_\_\_\_\_ AHRI SEER \_\_\_\_\_ EER (if GEO) \_\_\_\_\_ COP (if GEO) \_\_\_\_\_

BTU/hr (if heat pump) \_\_\_\_\_ K HSPF (when applicable) \_\_\_\_\_ **RESERVATION #** \_\_\_\_\_

(For all Early Retirement Incentives refer to sec. 3 of the Terms and Conditions – second page of this form)

I hereby request an incentive for the above listed work. **Attached is a copy of my invoice to the customer showing the ActOnEnergy Incentive.**

I have read and agree to the Terms and Conditions on the reverse of this form. I certify that the information that I have provided is true and correct and that the new HVAC equipment and existing SEER meet the Program Guidelines and Terms and Conditions of the program. The General Program Ally Rules and Guidelines set forth in my HVAC New Equipment Programs Program Ally Application are incorporated herein by this reference.

PROGRAM ALLY SIGNATURE \_\_\_\_\_

DATE \_\_\_\_\_

EQUIPMENT INSTALLATION DATE \_\_\_\_\_

I confirm that the equipment above has been installed and that I have received an invoice showing the ActOnEnergy Incentive. I have read and agreed to the Terms and Conditions accompanying this form.

CUSTOMER SIGNATURE \_\_\_\_\_

DATE \_\_\_\_\_

### APPLICATION CHECKLIST

- ✓ Attach copies of all invoices with equipment make, model and size, documenting the installation of the equipment. Invoice shows the ActOnEnergy Incentive markdown. All paperwork must be received within 20 business days of the installation date.
- ✓ Make a copy of the application for your records and mail original form with attached Program Ally invoice to:  
**Residential HVAC New Equipment Program, 300 Liberty St., 4th Floor, Peoria, IL 61602**

Please direct all correspondence to:

ActOnEnergy Residential Programs

300 Liberty Street, 4th Floor, Peoria, IL 61602

Toll-free: 1.866.838.6918 • ActOnEnergy.com



## TERMS AND CONDITIONS

### 1. Customer Eligibility

Customer must be a residential electric customer of Ameren Illinois to qualify. Equipment must be installed by a participating Program Ally at the customer's address listed on the Incentive Application Form. The Incentive Application Form must be filled out completely, signed and accompanied by dated invoices. Incentives will only be paid from the date that the contractor's Program Ally Application is approved by the program. They are not retroactive.

### 2. Geothermal and New Air Source Heat Pump Eligibility Rules

When installing a Geothermal or Air Source Heat Pump, you will only be eligible for the incentive if you are replacing an existing ELECTRIC heat source.

### 3. Incentive Limits

Individual dwelling units, as determined by account number, whether owner occupied or rental property, are eligible for up to a maximum of two system incentives. A separate Incentive form is required for each unit. Equipment rated less than AHRI 14.5 SEER (ASHHP – 8.2 HSPF) by either source will not be eligible for incentives through the program. The Program reserves the right to limit the number of incentives to owners of multiple individually metered dwelling units during one program year. Owners of multiple units are required to contact the program and reserve funds prior to any installations.

### 4. Two-Business-Day Waiting Period and Required Reservation for Replacing Units with SEER Less Than or Equal to 10

To qualify for the Early Retirement Incentive the existing equipment must be in working order and must have a SEER rating of 10 or less. A Reservation # is also required. Program Allies who are not using the online system must send an email to [ResidentialHVAC@csgpr.com](mailto:ResidentialHVAC@csgpr.com) with customer name, address, phone number as well as the contractor name and phone. Include make and model information for verification of the rated SEER of the existing unit. A Reservation # will be issued or denied within two business days, during which time the Program may opt to verify the information through a site visit. In no case shall a removal or installation take place without a Reservation # nor shall the replacement take place until the two-business-day inspection window has expired. Reservations will be valid for 30 calendar days and then will expire unless renewed by the Program Ally.

### 5. Installation Verification

Prior to honoring any incentive request, ActOnEnergy reserves the right to conduct an on-site verification that the equipment has been installed according to Program Guidelines and is in operation. This site visit, (and all aspects related to the site visit), is conducted solely for such purpose. The site visit is not a safety review, nor is it intended for any other purpose.

### 6. Documentation

All invoices must include the Program Ally name / address / phone number, installation cost, and an itemized description of the equipment, including manufacturer, model number, and the appropriate efficiency ratings (SEER, EER, HSPF, and/or COP). Invoices must show a line item reduction matching the incentive to be paid to the Program Ally and labeled as the "Act On Energy Incentive."

### 7. Warranties

Ameren Illinois and their Incentive Administrator do not endorse, guarantee, or warrant any particular contractor, manufacturer, or installation. Ameren Illinois and Program Ally are independent contractors, and are not responsible for the acts of each other or each other's employees.

### 8. Changes to Residential New HVAC Equipment Program

Program is subject to termination or change without prior notice, and incentive offers may increase or decrease at any time.

### Liability and Release

As part of the consideration for participating in the program, Customer and Program Ally hereby release and shall indemnify, hold harmless, and defend Ameren Illinois and their Incentive Administrator from any and all claims, losses, harm, costs, liabilities, damages, and expenses (including attorneys' fees) of any nature whatsoever arising directly or indirectly out of or in connection with the installation of New HVAC Equipment at the premises or any material and labor required for such installation.

## FREQUENTLY ASKED QUESTIONS

### 1. What is the purpose of the Residential New HVAC Equipment Program?

The purpose of the program is to encourage customers to purchase and install energy-efficient equipment. Ameren Illinois provides an incentive to cover a portion of the additional cost for purchasing the energy-efficient equipment versus standard efficiency equipment.

### 2. How do I determine whether the equipment meets the standards?

A Program Ally who is uncertain about whether equipment meets the efficiency criteria should check with a local distributor or manufacturer or go to the following websites: [www.ahrinet.org](http://www.ahrinet.org), [www.prestonsguide.com](http://www.prestonsguide.com), or [www.ceedirectory.org](http://www.ceedirectory.org). For questions regarding eligible equipment, please call ActOnEnergy at 1.866.838.6918.

### 3. When will incentives be paid?

Payment of the incentives will be made directly to the Program Ally on a six-week schedule based upon all complete applications received in the preceding accounting period.

Please direct all correspondence to:

ActOnEnergy Residential Programs  
300 Liberty Street, 4th Floor, Peoria, IL 61602  
Toll-free: 1.866.838.6918 • [ActOnEnergy.com](http://ActOnEnergy.com)

