

# High Efficiency New Heating Equipment Program Overview (residential contractors)



## Description

The Act On Energy® High-Efficiency New Heating Equipment Program (Program) is designed for and offered to any residential customer who pays their natural gas bill to Ameren Illinois. Both existing homes and new construction are eligible to participate. The purpose of the Program is to encourage Ameren Illinois customers to purchase and install high efficiency equipment.

- All installations must be done by an HVAC contractor who has completed a Program Ally application and is in good standing with the Act On Energy HVAC Programs.
- The Program provides financial incentives for qualifying new high-efficiency gas furnaces and boilers that are paid to the Program Ally upon the submission and approval of a Program Incentive Application. Incentive applications are available online at ActOnEnergy.com.
- The incentive amount must be shown on the Program Ally's invoice to the customer as a reduction (discounted amount) labeled "Act On Energy Incentive."

## How the Program Works

An Incentive Application can be initiated by an Ameren Illinois gas customer or a Program Ally but must be submitted by the Program Ally upon the installation of qualifying high-efficiency gas equipment. The key steps are as follows:

1. The first step in this process is to make sure that the customer has an active Ameren Illinois natural gas account and that the new high-efficiency gas equipment that is going to be installed qualifies for the program incentive. Account numbers and equipment eligibility can be verified by calling the Program at 866 – 838 – 6918.
2. The Incentive Application Form must be mailed, along with the supporting documentation, to Act On Energy New HVAC Equipment Program, 300 Liberty Street, 4<sup>th</sup> Floor, Peoria, IL 61602. Faxes or email attachments cannot be accepted.
3. When the Incentive Application is received, a Program representative will determine if the Incentive Application is complete and whether the installed equipment meets the program eligibility requirements. If there are questions about the Incentive Application form or if the information is incomplete, the Program Ally will be contacted. If the Incentive Application is deemed to be ineligible for payment, a written explanation will be mailed to the Program Ally stating the reason(s) for the rejection.
4. As part of the Incentive Application Form review process, the Program may choose to conduct a site visit to verify the new equipment information prior to approving the Incentive Application.
5. Payment of approved Incentive Applications will be made directly to the Program Ally along with documentation of what is being paid for each application received in the previous calendar month.

## Efficient New Equipment Program Allies – Program Ally Agreement

HVAC contractors participating in the Act On Energy HVAC Programs are required to sign a Program Ally Agreement that includes the following requirements:

- Abide by all Local, State and Federal guidelines, applicable laws, building codes, regulations and licensing requirements
- Use of the Ameren Illinois, or Act On Energy® name or logo by Program Allies must be authorized in writing, prior to use, by program staff
- Participation in the Ameren Illinois Act On Energy HVAC Programs is voluntary and may be terminated by either party at any time or for any reason without penalty
- Provide proof of insurance coverage
- Agree to scheduled spot check inspections by Act On Energy for verification purposes
- Provide the necessary supporting documentation for the incentive payout as listed in the Terms and Conditions on the Incentive Application
- Include on the invoice to the customer a reduction that matches the incentive amount and is labeled "Act On Energy Incentive"
- Allow their company name to appear on the Act On Energy website within the Program Ally List
- Allow the Program to circulate the Program Ally list with the company name on it to potential customers

## Eligible Measures and Incentive Amounts – Gas Measures

- ✓ High-efficiency Warm Air Gas Furnace with AFUE Rating of 92% or greater - \$125 Incentive
- ✓ High-efficiency Warm Air Gas Furnace with AFUE Rating of 95% or greater - \$200 Incentive
- ✓ High-efficiency Natural Gas Boilers with an Efficiency rating of 90% or greater – \$500 Incentive

Please direct all correspondence to:

Ameren Illinois Act On Energy Residential Programs  
300 Liberty Street, 4th Floor, Peoria, IL 61602

Fax: 309-673-3370 • Toll-free: 866-838-6918 • ActOnEnergy.com

